



Draft Policy Public Comments Received

S-882 Emergency Medical Dispatch		
DATE	NAME	PUBLIC COMMENT
2/10/2023	Lynne Seabloom	Input on areas requesting editing - Authority: Add CA Senate Bill 438 IV.B.3: amend to read "when a life threatening QA/QI trend is identified requiring immediate intervention" V.C. delete "or upon substantial program changes" V.C.6 & V.D.8 delete "[Platform, Criteria, Method TBD]". V.D. delete "or upon substantial program changes"
2/23/2023	Veer Vithalani	I was glad to see a new policy on the importance of EMD and the requirement for pre-arrival instructions. The policy and requirements look good. I would suggest that the requirement for pre-arrival instructions go one step further and explicitly require Telephone-assisted CPR instructions, as this is a remarkably important way to improve OOHCA survival rates.

2/24/2023	Roger M. Fisher	<p>Our agency would like to see additional language in the Emergency Medical Dispatch policy to address current concerns regarding an agencies rights addressed in California Health and Safety Code 1797.201 and 1797.224 (if applicable). Policy language would need to be added that confirms the proposed Emergency Medical Dispatch policy does not alter existing 201 or 224 language for any agency providing prehospital services within their established exclusive operating area.</p>
2/25/2023	Nate Pearson	<p>This policy provides the process for implementing a medical dispatch protocol under medical direction. The purpose statement should be reflective of this intention. Please revise Purpose to read: To set the standards and processes for implementing an evidence-based procedures emergency medical dispatch (EMD) plan for Primary and Secondary Public Safety Answering Points that dispatch 911 EMS units for the dispatching of 9-1-1 emergency medical services (EMS) units. Section IV revisions: B. The Dispatch Center Medical Director will jointly review with the San Diego County EMS Medical Director to support regional quality standards prior to: 1. the implementation of an EMD system, 2. when a major EMD system change or version (not to include routine system updates) is implemented, or 3. QA/QI trend is identified. Section V.C. If the Dispatch Center uses a nationally recognized EMD program, the following shall be submitted prior to implementation for approval and no less than annually or upon changes to these program components, to the San Diego County EMS Office: These revisions will help relieve concerns from agencies and dispatch centers regarding 201 rights and scope of policy. Please consider incorporation per strikeout draft previously submitted. Thanks.</p>